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MEDIA ADVISORY

**American Ancestors Offers Free, Online Live Family History Chat Service with Expert Genealogists
Six Days Per Week, 9 a.m. to 5 p.m. ET**

March 17, 2021 – Do you have a genealogy or local history question? American Ancestors/New England Historic Genealogical Society (NEHGS) is offering a free, online live chat service, hosted by experienced staff genealogists. The service is available to all, **Monday – Saturday from 9 a.m. to 5 p.m. ET**. Nearly everyone who researches family history has a question about something, whether it's where to find a record, how to interpret an unfamiliar term, or locating the most authoritative sources for specific types of information. Our genealogists can help steer you in the right direction!



WHO: Founded in 1845, American Ancestors/NEHGS is America's oldest genealogical organization and a leading non-profit committed to advancing the study of family history. Find out more at AmericanAncestors.org

Left: Members of the genealogy research staff

WHAT: A free, online live chat service **for family historians of all levels**, hosted by experienced staff genealogists. During chat hours, several experts will be available to answer a wide variety of genealogical and historical questions.

WHERE: Visit AmericanAncestors.org/chat and type your question in the window in the lower right corner.

SAMPLE QUESTIONS:

- I recently heard that the Wales Family Association collection was donated to NEHGS. Are these papers available online?
- What is the 19th century definition of a homesteader?
- How or where would I be able to locate volume 4 of the Newport, RI Probate Records Index?
- What resources could I use to find more about local Massachusetts regiments from the Civil War?
- I discovered that my ancestor was christened 45-50 miles away from where he was born in Norway. Could you tell why my ancestors would have traveled so far?

About American Ancestors and New England Historic Genealogical Society

American Ancestors, also known as New England Historic Genealogical Society (NEHGS), with its national headquarters located in Boston's Back Bay, is the oldest and largest genealogical society in America. It serves more than 300,000 members and millions of online users engaged in family history nationally and around the world. It is home to a world-class research library and archive, and an expert staff. American Ancestors offers an award-winning genealogical research website at AmericanAncestors.org with more than 1.4 billion names and maintains a publishing division which produces original genealogical research, scholarship, and educational materials, including The NEHG Register, flagship journal of American genealogy since 1847, American Ancestors, its award-winning magazine and Mayflower Descendant, a quarterly journal of Pilgrim genealogy and history.



Lindsay, Ann, Hallie
We typically reply in a few minutes



Thank you for visiting
AmericanAncestors.org. Perhaps you have a quick genealogy or local history question? We're happy to answer it!